

TERMS OF SERVICE

1. Terms of Service (ToS)

Last Updated: February 2026

1. The FidaMano Mission

FidaMano is a platform connecting homeowners with hand-picked craftsmen. By using our site, you agree to act with integrity and respect toward all members of the community.

2. Founding Member Status

Early users are granted "Founding Member" status. While FidaMano is in its pilot phase, certain features (like real-time messaging) may be under development. We provide the platform "as-is" during this period.

3. User Responsibilities

- Accuracy: You agree to provide true information (Name, Location, Service needs).
- Direct Contact: Until our messaging system is live, you agree to use the contact methods provided by the professionals responsibly.
- No Guarantee: FidaMano verifies professionals to the best of our ability, but the final contract for work is between the User and the Craftsman.

4. Limitation of Liability

FidaMano is not responsible for the quality of work performed by independent craftsmen or for any disputes that arise during a job.

2. Privacy Policy

Last Updated: February 2026

1. Data We Collect

We collect only what is necessary to connect you with a professional:

- Identification: Name and Email address.
- Location: The city or region where you need services (to find local pros).
- Usage Data: Which services you search for (to help us expand our network).

2. How We Use Your Data

- To notify you when a professional is found in your area.
- To provide you with "Founding Member" updates and platform news.
- We never sell your data to third-party advertisers.

3. Third-Party Services

We use secure hosting and domain services (like Netsons or Aruba) and might use analytics to improve the site. These services are GDPR compliant.

4. Your Rights

Under GDPR, you have the right to:

- Access your data.
- Request that we delete your data ("Right to be forgotten").
- Opt-out of any marketing emails.

